

Question for the info tour “Rights 4 all”	
Camp administration	
Who runs the camp?	
Are there any house rules? Are they public?	
Size of the camp	
How many people live in the camp? Is it fully occupied?	
Processes at the entrance	
<i>a) Process for camp inhabitants:</i>	
Identity checks? Any kind of computer check?	
Luggage/bag control?	
Body search? If so, by a person of the same gender?	
<i>b) Process for visitors:</i>	
ID card check: do visitors have to hand over ID documents for the duration of the visit?	
Are the visitors’ names noted on hand-written/computer lists?	
Do visitors get a visitor’s pass?	
Luggage/bag control?	
Is there a general ban on visitors or a ban on specific visitors?	
Security	
Name of the company, names of persons in charge	
Has there been any kind of verbal or physical violence from security staff against inhabitants, including sexual harassment/violence?	
Do security staff enter rooms uninvited or force their way into rooms? Do they respect people’s privacy?	
Have there been any threats or instances of racism from security staff?	
Are there any female security employees?	

Allowances/pocket money	
Do you receive pocket money and/or vouchers (Gutscheine)?	
How much/many do you receive?	
How often per month?	
What happens if the recipient is not present, e.g. due to work, official appointments, illness?	
Does the allowance get cut for reasons such as refusing to do community work or for not signing off properly when leaving the camp?	
Does the allowance get cut if the person was not present for a planned deportation?	
Does the allowance get cut for not providing identification documents (birth certificate, passport)?	
Does the allowance get cut if it is found out that the person owns some money?	
If someone arrives directly after the payment day, does he/she receive any money or does he/she have to wait until the next payment date?	
Rooms	
Do security and camp management treat the rooms as a private space that must be respected?	
Can the rooms be locked? Do the rooms have wardrobes/cupboards that can be locked?	
Do any room/wardrobe controls take place? If so, when, by whom, how and why?	
Is eating/food allowed in the rooms? Do the rooms have refrigerators?	
Is cooking allowed in the rooms? Are there common kitchens?	
Are smoking and alcohol allowed?	
Bathrooms/toilets	
Are the bathrooms and toilets safe spaces? Can they be locked?	
How respectful are camp and security staff?	

How many showers/toilets are there for how many people?	
Laundry	
How is the laundry organised? Do people wash their own clothes?	
How many washing machines are there for how many people?	
Has this issue been causing problems?	
Food/Catering	
Are there fixed meal times? What are the times? What happens if someone arrives late?	
Is there any control at the food counter? What kind of control?	
Which company prepares the food?	
How is the quantity and quality of the food? Is it enough, nutritious, tasty or at least edible?	
Are you allowed to bring food into the camp?	
Violence	
Has there been any violence in the camp? If so, what were the reasons?	
Have there been incidents of sexual violence from employees towards inhabitants or between inhabitants?	
Were the violent incidents started by employees and directed at inhabitants?	
Were the violent incident started by inhabitants and were they directed at other inhabitants or employees?	
What happens in case of violence? Where do cases get reported?	
What are the consequences of violent incidents?	
Camera surveillance	
Is there any kind of camera surveillance/camera security or recording system?	
Do mobile phones get checked?	

Any other kind of control?	
House arrest or other punishments	
Has there been any house arrest of a camp inhabitant, e.g. the person has to be in the room between 10pm and 6am from Monday to Friday?	
Is any person or group not allowed to leave the camp at all?	
Are there other kinds of punishment?	
Deportations	
Does the camp have a police station? Does it have a detention cell?	
How often do the police come to the camp? How often do they come for a deportation?	
Do the police enter the rooms of camp inhabitants (when they are present and/or during their absence)?	
Has there been any police violence?	
Community service work	
Which area or sector includes community service work (e.g. cleaning, gardening, laundry)?	
Is it paid? If so, how much is paid?	
Who organises it?	
Is it compulsory? What happens when someone refuses to do such work?	
Post and post secret	
How are letters/parcels being distributed?	
At which times and how often?	
What happens if the recipient is not present?	
Public transport	
Do inhabitants get tickets for public transport?	
Asylum process	
Is there any legal and administrative information/advice/support in the camp for asylum seekers?	

How do people find a lawyer? Does everyone who wants a lawyer have one?	
How do people pay for the lawyers?	
Have there been any cases of deregistration from the asylum process due to people's absences?	
Children	
Are the children in the camp going to kindergarten? What kind of kindergarten? Is there one in the camp or can they go to a public kindergarten?	
Are the children in the camp going to school? What kind of school?	
Are there any leisure activities for children?	
Is there any assistance/support in the camp for people with children?	
Medical care	
What kind of medical care is offered in the camp? Who organises it?	
Do medical services work properly? Can camp inhabitants see a doctor at any time?	
Is it possible for a camp inhabitant to get a referral (Überweisung) to a specialist?	
Who pays for the pharmacy fee for medication or for medication on green prescriptions?	
What happens in the case of psychological problems, e.g. obvious trauma, suicide attempt, etc.?	
Nationalities	
Which nationalities live in the camp?	
Have there been any conflicts between members of different nationalities?	
Security, caretaker, administration, police	
To what extent do they influence, control or limit your daily life, your personal freedom or self-determination?	
Personal opinion	

What is your personal opinion about this camp?	
Suicide attempts or repeated suicidal remarks	
Have there been any suicide attempts in the camp?	
Have there been any people who seemed to be suicidal?	
How have such incidents been handled, what kind of support, if any, exists?	
Support organisations/NGOs	
Are there any supporting organisations in the camp, e.g. CARITAS, Diakonie, etc?	
Are there any volunteers who support inhabitants inside the camp? Do you know which organisations they work for?	
Do you get any information in the camp from or about the Human Rights Centre?	
Protests/complaints	
Have there been any protests or complaints in the camp? If so, what were the reasons?	
What was the outcome?	
Is there a person or office where you can register a complaint?	
Did inhabitants who complained suffer any negative consequences?	
Length of stay in the camp	
How long have you been staying in the camp?	
Do you know how long people generally stay here?	

Fragebogen an: Aktion Bleiberecht Freiburg, Alderstr.12, 79098 Freiburg schicken.